

# Customer safety information for flooded homes or businesses

When your home or business is flooded, it's very important to make sure it's **safe to receive power**.



Kentucky Power maintains the electrical facilities and equipment to the point of connection to your home or business.

You are responsible for all wiring from the point of attachment including the entrance cable, meter base, grounding equipment, the cable to the main breaker and all facilities within your home or business, ensuring it meets National Electric Code (NEC) standards.

If your home or business was flooded or damaged by flooding, then submerged electrical equipment, wiring, breakers and outlets may have sustained damage and could be dangerous to operate. We recommend that you contact a licensed electrician to check the safety of the facilities and make any needed repairs inside your home or business prior to turning the main breaker back on after power has been restored to your area.

- If flood waters submerged the breaker panel, the damaged breakers will need to be addressed.
- If flood waters reached the outdoor disconnect, this will also need to be addressed.
- If flood waters do not appear to have reached the panel, and the service is otherwise deemed to be safe, it can remain energized.

After you have the damage repaired, an **electrical inspection by an approved state inspector** is required before Kentucky Power can reconnect power. **As part of our flood relief contribution, Kentucky Power will pay for that electrical inspection for both residential and non-residential customers through the end of September.**

When you are ready to have your service re-connected, you will need to place an order by calling **Kentucky Power's Customer Flood Hotline at 1-877-816-7247, Monday through Saturday from 8 a.m. – 6 p.m. To the extent possible, reconnections will be worked the next business day/hours, Monday- Friday.**

**If you need a new meter base as part of your repairs, they are free and can be picked up at:**

Hazard Service Center – 1400 E Main St, Hazard

Lowe's – 266 Black Gold Blvd, Hazard

Hindman Pro-mart – 1622 KY-160, Hindman

Jackson Electric & Plumbing Supply – 1273 Main St, Jackson

Pikeville Service Center – 3249 North Mayo Trail, Pikeville (Coal Run)

## Inspectors approved for electrical inspections

<b>Breathitt County</b>	
Darrin Compton	606-205-3857
<b>Knott County</b>	
Calvin Saum II	606-568-6566
Chris Coleman	606-616-0298
Darrell Stevens	606-791-5831 or 606-874-2714
Darrin Compton	606-205-3857
David Pinson	606-673-3659 or 606-624-5140
Russell Roark	606-476-8047 or 606-216-3756
Russell Walters	606-634-4815
<b>Leslie County</b>	
Calvin Saum II	606-568-6566
Jerome Howard	606-273-1621
Russell Roark	606-476-8047 or 606-216-3756
Russell Walters	606-634-4815
Wes Hacker	606-599-2138
<b>Letcher County</b>	
Chris Coleman	606-616-0298
Darrin Compton	606-205-3857
Jerome Howard	606-273-1621
Russell Roark	606-476-8047 or 606-216-3756
Russell Walters	606-634-4815
<b>Perry County</b>	
Calvin Saum II	606-568-6566
Chris Coleman (city of Hazard only)	606-616-0298
Darrin Compton	606-205-3857
Jack Bowling	606-233-1898
Jerome Howard	606-273-1621
Russell Roark	606-476-8047 or 606-216-3756
Russell Walters	606-634-4815
<b>Pike County-closed County only the following inspectors are permitted to complete inspections</b>	
Chris Coleman	606-616-0298
Darrin Compton (also city of Coal Run)	606-205-3857
David Pinson	606-673-3659 or 606-624-5140
Jerry Deskin	606-353-9574 or 606-471-9956